

About the new Service

The new Northside Opioid Treatment Service (NOTS) at the Belconnen Community Health Centre has now opened. The Centre is located on the corner of Lathlain and Cohen Streets in Belconnen.

To follow are a number of frequently asked questions that may be useful. If you have additional questions and need to speak to a member of our team.

Q: What services will be available at NOTS

- Dosing 8am to 10am & 2pm to 4pm, seven days a week.
- Script reviews one day a week, booked appointments.
- We also have our social worker available.

Q: I'm already a client of the Opioid Treatment Service. How do I change to North side?

A: You can dose at either the Canberra Hospital service (Building 7) or at the new Belconnen Community Health Centre service. However, we prefer that you dose at one primary dosing location.

Q: Can I dose at either site?

A: Yes, we prefer you to dose at one site as you will need a primary dosing location as that is where your script will be kept.

Q: How do I know what my primary clinic location is?

A: Your primary clinic location is where your script and other health information is stored. In case the electronic system does not work, we need to know your primary clinic location so that we can access your information.

Q: How do I change my primary clinic location?

A: To change your primary location, speak to nursing staff next time you dose. Both NOTS

and Building 7 are on the same system so you can choose to access either clinic to dose and to have appointments. If you think that you will be accessing dosing and appointments more at one location, please inform the staff and they will make this your primary clinic location.

Q: Can I access Buprenorphine at NOTS?

A: You can access Buprenorphine at NOTS 7 days a week, but you must make an appointment with dosing staff between 10.30 to 11.45.

Q: Can I access health appointments at NOTS? When? Where do I come for my appointment?

A: You can access key worker appointments and doctor appointments at NOTS.

Appointments made with health professionals at NOTS will be held at the Belconnen Community Health Centre (Lathlain Street, Belconnen). Once you arrive, check in at reception or use the self-check in option. Once you have checked in, Go to Level 3 waiting room until called

