



Public health service changes in response to COVID-19

Canberra Health Services are reducing all non-urgent and non-essential non-admitted activity. This will include community-based services, medical outpatients, procedures, and treatments.

From Thursday, 26 March appointments that clinicians deem to be non-essential will be either cancelled or postponed. Essential appointments will be converted to virtual appointments where possible. This will include telephone or video consultations.

CHS is contacting patients whose appointments or treatments are affected. No patient will lose their spot on the wait list as a result of these actions.

If consumers determine that they no longer need the service their referral will be cancelled. However, should it need to be reinstated it will be done so at the original date.

If consumers wish to cancel their appointment, please call Central Health Intake (5124 9977) or use the on-line cancellation form at <https://bit.ly/3abpSSl>.

GPs are asked to only refer urgent patients at this time.